Instructions for Updating Mail Server Encryption Settings

iOS Mail App

This guide will walk you through updating your email encryption settings for the iOS Mail app (iPhone, iPad, etc.). The appearance of menus may change slightly depending on your Apple device and the OS you have installed.

---

1. Open the **Settings** app.

2. Open **Passwords & Accounts**.

3. In the list that appears, select your CCI Wireless email account.

4. Update your settings to match the following:
   - **Email:** Your full email address, including "@cciwireless.ca"
   - **Host Name:** *mail3.cciwireless.ca*
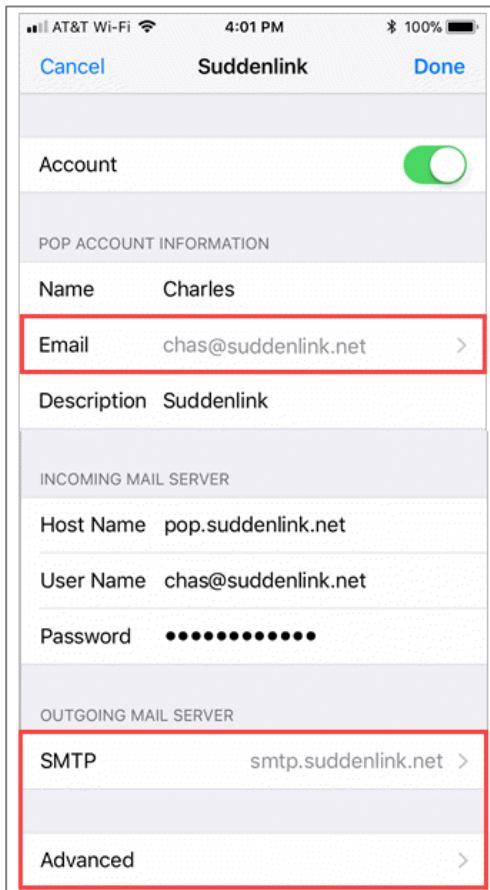   - **Username:** Your full email address, including "@cciwireless.ca"
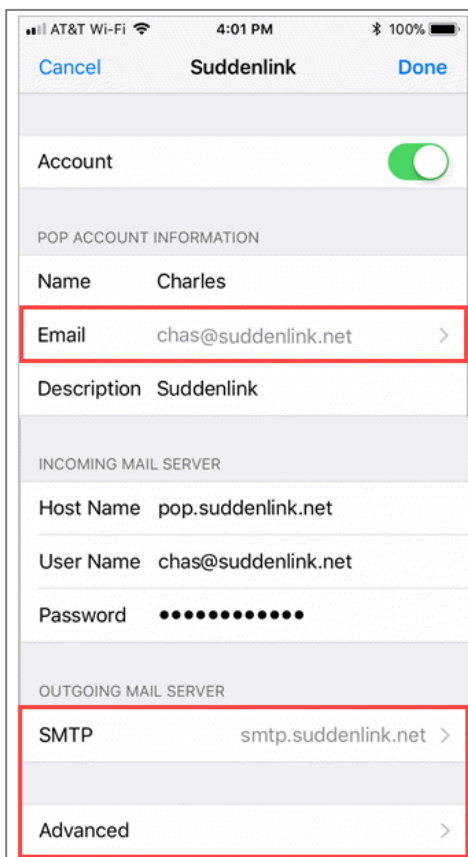
5. When completed, select **Advanced** (at the bottom of the same panel).

6. In the Advanced settings, edit the information to match the following:
   - **Use SSL:** Option is flipped to "enabled"
   - **Authentication**: *Password* is selected
   - **Server Port:** Enter *993*
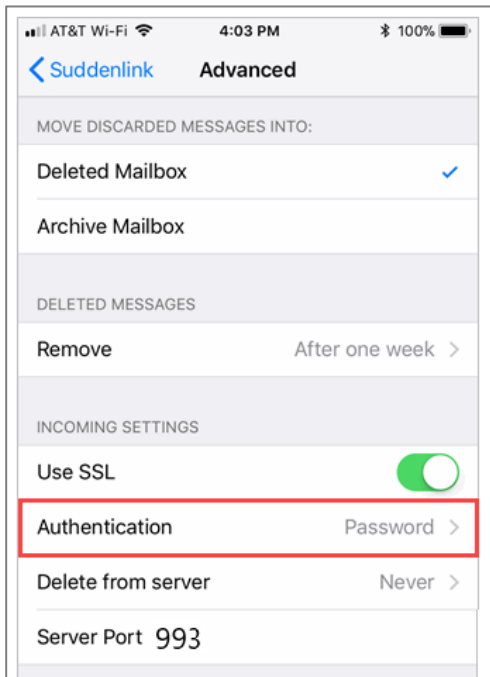
7. When completed, go back one screen and select **SMTP** under "Outgoing Mail Server."

8. In the SMTP screen, select the entry under **"Primary Server"** to edit settings.

9. Update the settings to match the following:
   a. **Host Name:** *mail3.cciwireless.ca*
   b. **Username:** Your full email address, including "@cciwireless.ca"
   c. **Use SSL:** Option must be enabled
   d. **Authentication**: Select "Password"
   e. **Server Port:** Enter "587"

Note: Where applicable, use your personal information, not the example pictured below.
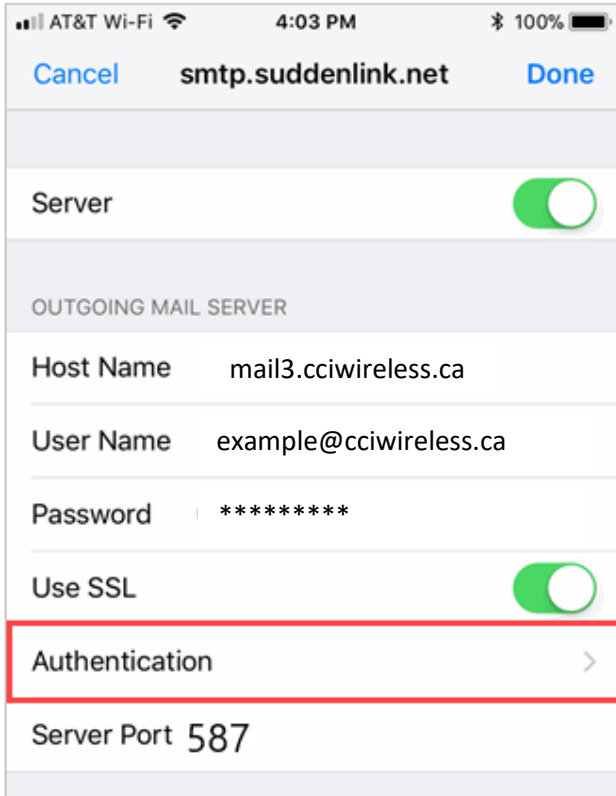
10. When completed, select **Done,** then select **Done** again. You can close the **Settings** app.

You're all set!