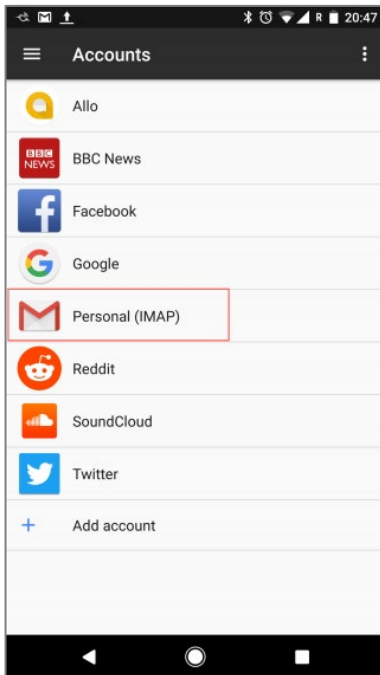


Instructions for Updating Mail Server Encryption Settings

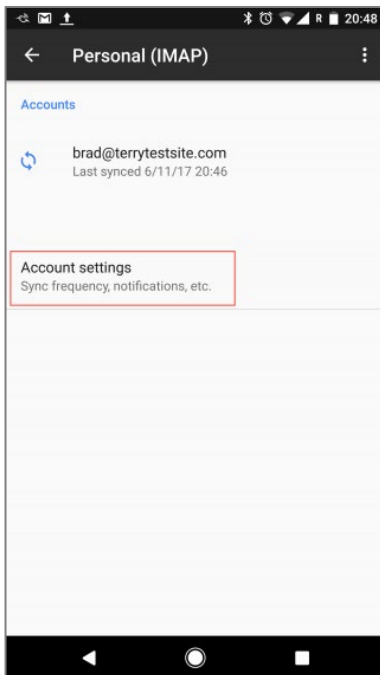
Android Mail App

This guide will walk you through updating your email encryption settings for the Android Mail application. The appearance of menus may change slightly depending on your mobile device and the software you are using.

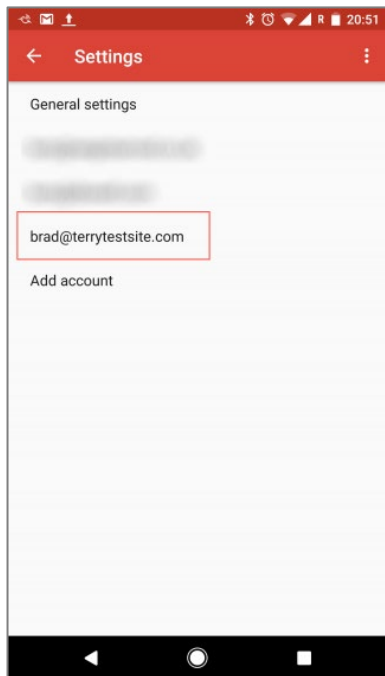
1. From your home screen, open the **App Drawer**. Go to **Settings**. Open **Accounts**.
2. Select your email account:



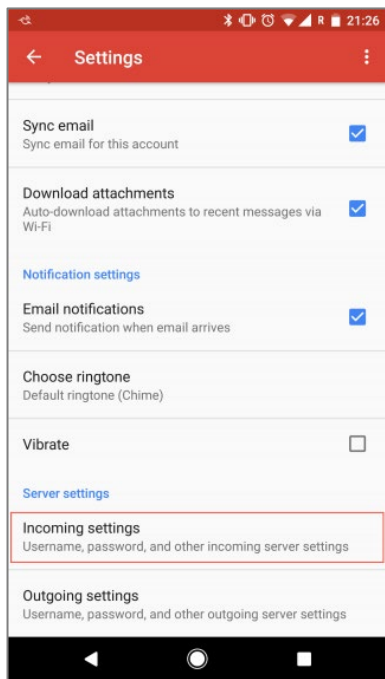
3. Select **Account Settings**.



4. Select your email address:

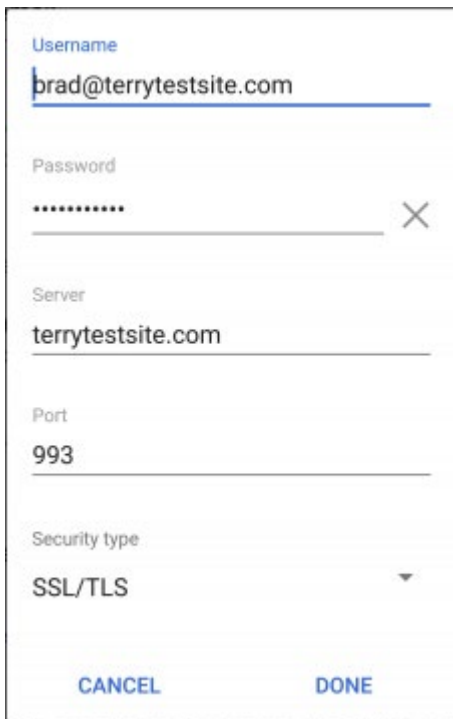


5. In the settings list, scroll down to find and select **Incoming settings**.



6. In the panel that pops up, enter the following details:
 - **Username:** Your full email address, including "@cciwireless.ca"
 - **Password:** Password you use to access this email account.
 - **Server:** *mail3.cciwireless.ca*
 - **Port:** 993
 - **Security type:** Select *SSL/TLS* from the drop-down.

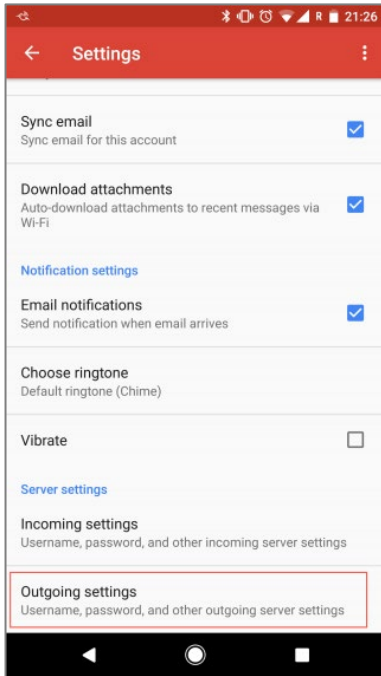
Note: Where applicable, use your personal information, not the example pictured below.



The image shows a screenshot of an Android mail configuration dialog box. It has a white background with a thin black border. At the top, there is a 'Username' label in blue, followed by a text input field containing 'brad@terrytestsite.com'. Below that is a 'Password' label in grey, followed by a text input field with a greyed-out password '.....' and a grey 'X' icon to its right. The next field is 'Server' with the text 'terrytestsite.com'. Below that is 'Port' with the text '993'. The 'Security type' is shown as a dropdown menu with 'SSL/TLS' selected and a downward arrow. At the bottom, there are two buttons: 'CANCEL' on the left and 'DONE' on the right, both in blue text.

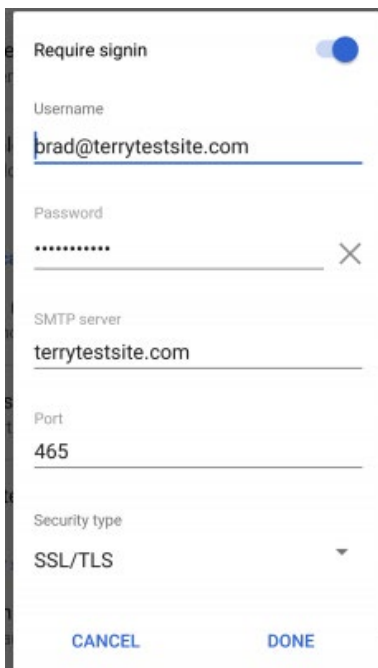
7. When finished, hit **DONE**.

8. Back in the settings list, scroll down to find and select **Outgoing settings**.



9. In the panel that pops up, use the following details:
- **Username:** Your full email address, including “@cciwireless.ca”
 - **Password:** Password you use to access this email account.
 - **SMTP server:** *mail3.cciwireless.ca*
 - **Port:** *587*
 - **Security type:** Select *SSL/TLS* or *STARTTLS*

Note: Where applicable, use your personal information, not the example pictured below.



10. When finished, select **DONE** to complete the configuration.

You're all set!